



UPSCALE RESALE

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FREQUENTLY ASKED QUESTIONS - FAQs

DO YOU BUY CLOTHES UP FRONT? No. We take items on consignment. It is a 90 day consignment period and once your item sells you receive a check within 30 days.

WHAT DAYS DO YOU ACCEPT ITEMS? Everyday, Monday-Friday 10:00-5:30 and Saturday 10:00-4:00.

DO I HAVE TO HAVE AN APPOINTMENT? No. No appointments needed.

WHAT TYPES OF ITEMS DO YOU ACCEPT? Generally upscale, designer clothes, jeans, jewelry, handbags, and other unique items. As well as formals and cocktail dresses. (we also love rare vintage items)

WHEN SHOULD I BRING MY FORMALS/COCKTAILS? Please bring your short cocktail dresses in late July thru September, and your long formals at the beginning of December thru February.

HOW DOES YOUR CONSIGNMENT WORK? You bring your items to us and we take what we can on a 90 day consignment. We research and price everything at approximately half off of retail. Items reduce by 20% every 30 days and at the end of the 90 days, if your item didn't sell, you'll have 10 days to pick it up or it will automatically be donated. If your item does sell, we will mail you a check within 30 days.

ANY OTHER THINGS I SHOULD KNOW ABOUT YOUR CONSIGNMENT? We just ask that things are in season, current styles, clean, and in good condition, ready to sell.

WILL YOU PICK UP AT MY HOUSE? Our Swap staff does regular pickups for our clients who have a special selection of our sought after labels. Brands such as Chanel, Chloe, Gucci, Lanvin, Hermes, Christian Louboutin, and Louis Vuitton are all specialty labels. Please call us to discuss the items that you are considering for pick up.

GETTING READY FOR YOUR SPECIAL OCCASION?
LET US HELP YOU FIND THE BEST FOR LESS!